



DIRECTORATE OF TOURISM

(GOVERNMENT OF JHARKHAND)

EXPRESSION OF INTEREST

FOR

**SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN &
SUPERVISION FOR CHALET HOUSE, NETARHAT**

Ref. No. :- Tou./Dir./Plan - 33/2019- 1297

Ranchi/Dated:- 13/09/2019

Directorate of Tourism

Government of Jharkhand

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1. SECTION 1:- INTRODUCTION

1.1 Background

- 1.1.1 Directorate of Tourism, also referred to as the “DoT” or “Authority”, with a mandate to promote & develop tourism infrastructure in the State of Jharkhand. DoT has developed one such Tourist destination (herein after referred to as Project Facility) (Chalet House, Netarhat), is located within the Netarhat of Jharkhand amid a picturesque backdrop, ideal as tourist destination centers.
- 1.1.2 Chalet House Netarhat "Chalet" is a French word which means a wooden dwelling. This is a historical building of Netarhat made up of logs of wood. It was established during the period of Sir Edward Gate, L.G of Bihar and Orissa in early 20th Century. initially, it was used as summer exodus by British Officer for discussion with local influential village chiefs.
- 1.1.3 With an endeavor for promotion of tourism, Directorate of Tourism (DoT) intends to issue this Request for Proposals (RFP) to select a reputed Agency for **Design & Supervision for Chalet House, Netarhat.**
- 1.1.4 RFP document is available at the Directorate of Tourism website i.e. www.jharkhandtourism.gov.in. Interested parties may download the RFP documents from the website and submit their Proposals.
- 1.1.5 **Earnest Money Deposit (EMD)** amounting to **Rs.50,000/- (Rupees Fifty Thousand Only)** in the form of a Demand Draft in favour of “**The Director, Directorate of Tourism, Jharkhand**”, of any Nationalized/scheduled bank, payable at “**Ranchi**” along with bid documents valid for a period of 90 (ninty) days.
- 1.1.6 The scope of services to be provided by the Agency are general and the list is not exhaustive i.e. does not mention the entire incidental services required to be carried out. The services shall be provided all in accordance with true intent and meaning, regardless of whether the same may or may not be particularly described, provided that the same can be reasonably inferred there from. The scope of services shall be governed by the provisions of the RFP and work order. There may be several incidental services & assignments, which are not mentioned herein but will be necessary to complete the work in all respects. The scope of services shall be as stated in **Annexure-1.**
- 1.1.7 The statements and explanations contained in this RFP are intended to provide a proper understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of the Agency set forth in RFP or DoT’s rights to amend, alter, change, supplement or clarify the scope of work, the Right to be awarded pursuant to this RFP or the terms thereof or herein contained. Consequently, any omissions,

conflicts or contradictions in the Bidding Documents including this RFP are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by DoT.

- 1.1.8 DoT shall receive Proposals pursuant to this RFP in accordance with the terms set forth in this RFP and any addenda issued subsequent to this RFP (collectively the "**Bidding Documents**"), as modified, altered, amended and clarified from time to time by DoT, and all Proposals shall be prepared and submitted in accordance with such terms.

1.2 Brief Description of Selection Process

DoT has adopted a selection process (referred to as the "**Selection Process**") for identifying a suitable Agency. DoT invites eligible Bidders to submit their Proposals in hard copy to be delivered by Courier/Registered Post/Speed Post/Hand delivery at Directorate of Tourism (DoT) office upto **11/10/2019 at 1400 hrs** in accordance with the terms of this RFP document.

Contact Information & Address for communication:-

To,
Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus,
Dhurwa, Ranchi, Jharkhand

- 1.2.1 During this Bid Stage, Bidders are invited to carry out, at their cost, such studies as may be required for submitting their respective Proposals for award of the Right.
- 1.2.2 The Selection Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Ranchi shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Selection Process.

1.3 Schedule of Selection Process

DOT shall endeavour to adhere to the following schedule:

SI No	Event Description	Date
1	Pre-Bid Queries Submission	22/09/2019 by 17:00 Hours
2	Pre-Bid Conference	23/09/2019 by 15:00 Hours at DOT Office
3	Bid Due Date	11/10/2019 at 14:00 Hours
4	Bid opening Conference	11/10/2019 at 15:00 Hours Venue Details: Directorate of Tourism Government of Jharkhand

Sl No	Event Description	Date
		MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi, Jharkhand TEL NO: +91 651 2400493, Fax No: +91 651 2400492 E-MAIL: dirjharkhandtourism@gmail.com Visit us on www.jharkhandtourism.gov.in
5	Bid Validity period	180 days from the Bid Due Date
6	Tender/Bid Document Fee	Rs.2,240/-(Rupees Two Thousand Two Hundred Forty Only) inclusive of GST (Not Refundable)
7	Earnest Money Deposit	Rs.50,000/- (Rupees Fifty Thousand Only)

1.4 Project Implementation and Duration

- 1.4.1 Agency will be responsible to complete the work in all respect within three months from issue of LoA/Work order.

2. SECTION 2:- INSTRUCTIONS TO BIDDERS

2.1 Eligible Bidders

2.1.1 In order to participate in the Selection Process, the Bidder's should be a single business entity (the "Single Business Entity"). The term Bidder used herein would apply to a Single Business Entity.

A Single Business Entity shall mean a company incorporated under Companies Act, 1956/2013 or a sole proprietorship firm registered under the Proprietorship Act, 1908 or a partnership firm registered under the Indian Partnership Act, 1932 or a Limited Liability Partnership Firm registered under Limited Liability Partnership Act, 2008.

Note:

1. No Consortium or Joint Venture is allowed to participate in the Selection Process
2. If the Bidder is:
 - i. A company should furnish copy of the certificate of incorporation and memorandum of association as a proof of identity.
 - ii. A sole proprietorship firm, and a Limited Liability Partnership firm should furnish copy of the registration certificate, GST and IT returns for the last three financial years preceding the Proposal Due Date as a proof of identity.
 - iii. A registered partnership firm, it should furnish a copy of the IT returns for the last three financial years preceding the Proposal Due Date copy of the registration certificate under the registrar of firms and a copy of the partnership deed executed between the partners as a proof of identity.

2.1.2 A Bidder is required to fulfill the criteria specified below. Any Bidder who does not meet the criteria set out below shall be disqualified.

A. Technical Specification

- a) The Bidder must have **minimum 3 years of experience** in Planning, Designing & Architectural Drawing/Preparation of DPR/ Multimedia Narrative Experience/Museum/similar work in India for any government department/PSU/corporation. (supporting documents must be furnished).
- b) The Applicant should have an experience of working at **least 3 (three) Multimedia Narrative museums / historical, spiritual, personality based themes or similar experiences from any govt. department/corporation/PSUs in the last five financial years**, wherein the project/assignment total cost of one project is minimum Rs. 5,00,00,000/- (Rs.5 Crores). Any Applicant who does not meet the Qualification Criteria shall be disqualified. (Supporting documents/work order must be furnished).

- c) The Bidder must be registered in India. (supporting documents must be furnished) Should have **GST and PAN** Registration.
- d) The bidder must provide proof of **Income Tax** paid for in the last three financial years 2016-17, 2017-18 and 2018-19.
- e) The bidder team should have **minimum 5 experts** from the field of exhibit design, industrial design, graphic design, engineering, AV technology, content research.

B. Financial Specification

- f) The Bidder must have achieved an Average **Annual Turnover of Rs.1 Crore (Rs. One Crore Only)** during the preceding 3 (three) years (2016-17, 2017-18 and 2018-19). To calculate the average turnover, the total turnover achieved by the Bidder during last 3 years shall be divided by 3. Turnover certificate must be issued by Chartered Accountant.

2.1.3 Any Agency which has been **barred** by the Central Government/Government of Jharkhand or any entity controlled by them, from participating in any project/provision of service and the bar subsists as on the Proposal Due Date, shall not be eligible to submit a Proposal.

2.1.4 A Bidder should, in the last 3 (three) years, have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder, nor been expelled from any project/provision of service or contract nor have had any contract terminated for breach by such Bidder.

2.1.5 The Bidder should submit a Power of Attorney as per the format enclosed as **Appendix-VI**, authorising the signatory of the proposal to commit the Bidder. The Proposals must be properly signed by the authorized representative (the “**Authorized Representative**”) as detailed below:

- (a) In case the sole proprietor himself is signing the Proposals, the Power of Attorney is not required to be submitted. However, if the Proposals are signed by any other person other than the sole proprietor or a duly authorized person, the Power of Attorney is required to be submitted in the format at **Appendix- VI**
- (b) by a partner or a duly authorized person holding the Power of Attorney, in case of a limited liability partnership; or a partnership firm or
- (c) by a duly authorized person holding the Power of Attorney, in case of a Company.

2.2 Number of Proposals

Each Bidder shall submit only one (1) Proposal, in response to this RFP. Any Bidder who submits or participates in more than one Proposal shall be disqualified.

2.3 Proposal Preparation Cost

The Bidder shall be responsible for all costs associated with the preparation of its Proposal and its participation in the Selection Process. DoT will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Selection Process.

2.4 Right to Accept any Proposal and to Reject any or all Proposals

2.4.1 DoT reserves the right to accept or reject any Proposal and to annul the Selection Process and reject all Proposals at any time, without any liability or any obligation for such acceptance, rejection or annulment, without assigning any reasons thereof.

2.4.2 DoT reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP. Failure of DoT to undertake such verification shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of DoT thereunder.

2.5 Conflict of Interest

2.5.1 A Bidder shall not have a conflict of interest that may affect the Selection Process or the Services (the “**Conflict of Interest**”). Any Bidder found to have a Conflict of Interest shall be disqualified. In the event of disqualification, DoT shall forfeit and appropriate the EMD as mutually agreed genuine pre-estimated compensation and damages payable to DoT for, inter alia, the time, cost and effort of DoT including consideration of such Bidder’s Proposal, without prejudice to any other right or remedy that may be available to DoT hereunder or otherwise.

2.5.2 Without limiting the generality of the above, a Bidder shall be deemed to have a Conflict of Interest affecting the Selection Process, if:

- a. a constituent of such Bidder is also a constituent of another Bidder; or
- b. such Bidder has the same legal representative for purposes of this Proposal as any other Bidder; or
- c. such Bidder has a relationship with another Bidder, directly or through common third parties, that puts them in a position to have access to each other’s’ information about, or to influence the Proposal of either or each of the other Bidder.

2.6 Clarifications

2.6.1 Bidders requiring any clarification on the RFP may notify DoT in writing and e-mail to the address before 1 day of due date of submission of bid. The subject line for communication must clearly bear the following:

Queries/Request for Additional Information: EoI for “**SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT**”.

2.6.2 The responses will be uploaded in the Website by DoT without identifying the source of the enquiry. However, DoT reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring DoT to respond to any question or to provide any clarification.

2.6.3 All clarifications and interpretations issued by DoT shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by DoT or its employees or representatives shall not in any way or manner be binding on DoT.

2.7 Amendments to RFP

2.7.1 At any time prior to the Proposal Due Date, DoT may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, amend the RFP by the issuance of Addenda in the Website. Any Addenda issued would be published in the Website (s) and the same shall be binding on the Bidders.

2.7.2 In order to afford Bidders reasonable time to take the Addendum into account, or for any other reason, DoT may, at its discretion, extend the Proposal Due Date.

2.8 Performance Security

2.8.1 The Selected Agency shall furnish a **Performance Security of 5% (Five Percent)** of the total Contract Price quoted by the Selected Agency in shape of Performance Security. The Performance Security is required to be taken from a nationalized bank in favor of **“The Director, Directorate of Tourism, Jharkhand”**, payable at **“Ranchi”**. The Performance Security will be payable on demand and be valid for a period of **90 (Ninety) days** from the date of signing the LOA/Work Order with the Authority.

2.8.2 The Performance Security shall be forfeited, if the Bidder:
Engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified and unsatisfactory performance, poor work etc.

2.9 Payment Schedule

2.9.1 No advance shall be given.

2.9.2 **Payment will be calculated on total project cost/value as per service/success fee quoted (in quoted percentage) by the bidders. The quoted success fee should be as per govt. circular or notification.**

2.9.3 The services shall be provided within the period / duration as may be instructed by the DoT.

The above fee shall be paid as per the following deliverables:

S. No.	Description	% of total quoted success fee the project
1	On submission of Draft DPR	20%
2	On submission of final DPR & approved by JSBCCL/authority	20%
3	After 50% completion of project	30%
4	After full project completion	30%

2.9.4 Payment will be made after submission of satisfactory completion certificate received from DoT. Submit along with the bill and supporting documents.

3. PREPARATION AND SUBMISSION OF PROPOSAL

3.1 Language and Currency

3.1.1 The Proposal and all related correspondence and documents shall be written in English language. Supporting documents and printed literature furnished by the Bidder with the Proposal may be in any other language provided that they are accompanied by an appropriate translation in English language. Supporting materials that are not translated into English may not be considered. For the purpose of interpretation and evaluation of the Proposal, the English language translation shall prevail.

3.2 Validity of Proposal

3.2.1 The Proposal shall be valid for a period not less than 180 (One Eighty and Twenty) days from the Proposal Due Date ("**Proposal Validity Period**"), in the format set out in **Appendix-1**. DoT reserves the right to reject any Proposal that does not meet this requirement.

3.2.2 Prior to expiry of the Proposal Validity Period, DoT may request the Bidders to extend the period of validity for a specified additional period.

3.2.3 The Selected Bidder shall, where required, extend the validity of the Proposal till the date of completion of services as per scope of work.

3.3 Earnest Money Deposit

3.3.1 The Bidder shall furnish an Earnest Money Deposit of **Rs.50,000/- (Rupees Fifty Thousand Only)** as Bank Draft in favour of "**The Director, Directorate of Tourism, Jharkhand, payable at "Ranchi"** along with bid documents. DoT shall not be liable to pay any interest on the EMD so made and the same shall be interest free.

3.3.2 The EMD amount shall remain valid for a period of 90 (ninety) days from the Proposal Due Date, or beyond any period of extension subsequently as determined by

DoT from time to time. The Proposal shall be summarily rejected if it is not accompanied by the EMD.

3.3.3 The EMD shall be returned to the unsuccessful Bidders after selection of the Selected Bidder. The EMD submitted by the Selected Bidder shall be retained as **Performance Security**. As per instruction of DoT, the selected bidder shall be required to extend the validity of the demand draft.

3.3.4 The EMD shall be forfeited, if the Bidder:

- i. furnishes any information or document which is misleading or untrue in any material respect;
- ii. engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified; and

3.4 Bidder's Responsibility

3.4.1 It shall be deemed that prior to the submission of Proposal, the Bidder has:

- a) made a complete and careful examination of terms & conditions/requirements, and other information set forth in this RFP document;
- b) received all such relevant information as it has requested from DoT ; and
- c) made a complete and careful examination of the various aspects of the Assignment.

3.4.2 DoT shall not be liable for any mistake or error or neglect by the Bidder in respect of the above.

3.5 Format and Signing of Proposal

3.5.1 Bidders would provide all the information as per this RFP in the specified format(s). DoT would evaluate only those Proposals that are received in the required format and complete in all respects. Incomplete and/or conditional Proposals shall be liable to rejection.

3.5.2 All the documents of the Proposal under this RFP shall be typed or written in indelible ink and signed by the authorized signatory of the Bidder who shall also initial each page. All the alterations, omissions, additions or any other amendments made to the Proposal shall be initialed by the person(s) signing the Proposal. The Proposals must be properly signed by the Authorized Signatory as detailed below:

- (a) by a duly authorized person holding the Power of Attorney, in case of a Company; or
- (b) by the proprietor or a duly authorized person holding the Power of Attorney, in case of a sole proprietary firm.

3.6 Submission of Proposals

3.6.1 The bidders shall be required to submit a **“Technical & Financial Bid”** in separate sealed envelopes put in a bigger sealed envelopes super scribed as **“SELECTION &**

APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT”.

3.6.2 Bidder should be submitted in hard copy to be delivered by Courier/Registered Post/Speed Post/Hand delivery at DoT office upto **11/10/2019 at 14:00 hours** on the Proposal Due Date as indicated. The documents accompanying the Proposal(s) submission shall include:

A. “Technical Proposal”, consisting of the following: (Envelope-1)

- a. Letter of Proposal in the prescribed format at **Appendix - I**;
 - b. Details of Bidder in the prescribed format at **Appendix – II**;
 - c. Financial Capacity of the Bidder in the prescribed format at **Appendix – III**;
 - d. Experience of the Bidder in the prescribed format at **Appendix – IV**.
 - e. Self-declaration in the prescribed format at **Appendix – V** for not being blacklisted
 - f. Power of Attorney for signing of Proposal in the prescribed format at **Appendix – VI**;
 - g. Key Personnel - **Appendix- VIII**
- In case of a company, copy of the Certificate of Incorporation, Copy of Memorandum and Articles of Association of the Bidder.
 - In case of a sole proprietorship firm or a Limited Liability Partnership firm, it should furnish copy of either the registration certificate, GST or IT returns for the last three financial years preceding the Proposal Due Date as a proof of identity.
 - In case of a registered partnership firm, it should furnish a copy of the IT returns for the last three financial years preceding the Proposal Due Date copy of the registration certificate under the registrar of firms and a copy of the partnership deed executed between the partners as a proof of identity.
 - Copy of the Bidder’s duly audited annual reports for the preceding 3 (three) Financial Years (Along with CA Certificate).

B. “Financial Proposal:- (Envelope-2)

- a. The Financial Proposal in the prescribed format at **Appendix – VII** on the letter head of the Bidder and signed by the authorised signatory.

3.6.3 The Financial Proposal should specify the **service fee in percentage (the “Service Fee”)** exclusive of GST/any other applicable taxes required by the Agency for undertaking the Services. The Financial Proposal clearly indicating the total Service Fee in (Percentage) both figures and words, and signed by the Agency’s Authorized Representative. In the event of any difference between figures and words, the amount indicated in words shall prevail.

3.6.4 Bidders may note that DoT will not entertain any deviations to the RFP at the time of submission of the Proposal or thereafter. The Proposal to be submitted by the Bidders should have to be unconditional and unqualified and the Bidders would be deemed to have accepted the terms and conditions of the RFP. Any conditional Proposal shall be regarded as non-responsive and would be liable for rejection.

3.6.5 DoT reserves the right to seek original documents for verification of any of the documents or any other additional documents upon opening of the Bidding Documents.

3.7 Proposal Due Date

3.7.1 Proposals should be submitted in hard copy to be delivered by Courier/Registered Post/Speed Post/Hand delivery at DoT's office upto **11/10/2019 at 14:00 hours** on the Proposal Due Date as indicated, in the manner and form as detailed in this RFP Document.

3.7.2 DoT, at its sole discretion, may extend the Proposal Due Date by issuing an Addendum in accordance with the provisions of this RFP.

3.8 Late Proposals

Applications submitted after the Due Date shall not be entertained. Applications submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

3.9 Modifications/ Substitution/ Withdrawal of Proposals

3.9.1 The Applicants will not allow Modifications/ Substitution/ Withdrawal of Applications after submission of application.

3.9.2 Withdrawal of a Proposal during the interval between the Proposal Due Date and expiration of the Proposal Validity Period will not be allowed.

3.10 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising DoT in relation to, or matters arising out of, or concerning the Selection Process. DoT will treat all information, submitted as part of the Proposal, in confidence and will require all those who have access to such material to treat the same in confidence. DoT may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or DoT.

3.11 Clarifications

3.11.1 To assist in the process of evaluation of Proposals, DoT may, at its sole discretion, ask any Bidder for clarification on its Proposal or substantiation of any of the submissions made by the Bidder. The request for such clarification or substantiation and the response shall be in writing or by facsimile. No material change in the substance of the Proposal would be permitted by way of such clarification / substantiation.

3.12 Key Personnel

3.12.1 The bidder team should have experts from the field of exhibit design, industrial design, graphic design, engineering, AV technology, content research. Submit as per Appendix- VIII- Format for Key Personnel.

4. SECTION 3: EVALUATION OF PROPOSALS

4.1 Opening and Evaluation of Proposal

- 4.1.1 DoT shall open the Proposals on the date specified in **Clause 1.3**, in the presence of the Bidders who choose to attend.
- 4.1.2 DoT will examine and evaluate the Proposals in accordance with the provisions set out in this Section 3.
- 4.1.3 To facilitate evaluation of Proposals, DoT may, at its sole discretion, seek clarifications in writing from any Bidder regarding its Proposal.
- 4.1.4 Any information contained in the Proposal shall not in any way be construed as binding on DoT , its agents, successors or assigns, but shall be binding against the Bidder if the Services are subsequently awarded to it under the Selection Process on the basis of such information.

4.2 Tests of Responsiveness

- 4.2.1 Prior to evaluation of Proposals, DoT will determine whether each Proposal is responsive to the requirements of the RFP.
- 4.2.2 DoT reserves the right to reject any Proposal which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by DoT in respect of such Proposal.
- 4.2.3 Bids of a single business entity which are found to be non-responsive shall be rejected.

4.3 Evaluation of Experience of the Bidder

- 4.3.1 The Proposals/Bids received will be scrutinized to assess their eligibility based on the qualifying criteria. Those Proposals/Bids which do not meet the qualifying criteria will be rejected, forthwith, or at any stage of detection.
- 4.3.2 DoT will finalize agencies on basis of their technical credentials. This assessment will be done by a special Selection Committee of DoT.

4.4 Presentation

- 4.4.1 The technically qualified applicants shall give an audio visual presentation before the selection committee.
- 4.4.2 The Bidder who scores a minimum 70 marks out of 100 marks in the Presentation shall be qualified (the “Qualified Bidders”) for opening of Financial Bids.

4.5 Evaluation of Creative Presentation of the Bidder

4.5.1 All the Bidders, whose bids are found to be **Technically Qualified** as per **RFP Clause**, shall be called for Presentation and Financial Bid Conference on the scheduled date as per **RFP Clause**. The Bidders are required to make a presentation showcasing the ability of the agency for successfully carrying out the project. A Scrutiny Committee constituted by the Authority shall scrutinize the presentations made by the Bidders as per the parameters cited in **Clause 4.5.2** in accordance to the **Clause 4.5.3**.

4.5.2 All the Bidders whose Bids are found to be **Technically Qualified** as per RFP Clause shall be ranked on the basis of the marks obtained in accordance with the parameters set out in the table below:

Sl No	Parameter	Evaluation Criteria	Maximum Marks
Technical Presentation			
1	Idea & Concept Plan	Demonstration of unique idea and understanding of preliminary concept of work of the Design a Multimedia Narrative Experience at Chalet House.	30
2	Experience & Qualifications of Manpower	Detailed list of trained manpower's (in terms of competency & certification from any recognised institution) and more experiences in comparison to other trainers.	15
2	Similar Project Experience	Previous experience in managing similar work/ related experience	40
3	Methodology & Execution Plan	Methodology of Design of a Multimedia Narrative and plan for completion of detailed tasks of RFP.	15
Total			100

Note :

- a. *The Presentation made by the Bidder shall be concise and comprehensively covering all parameters set out in the above table as per Clause 4.5.2.*
- b. *The Bidders will be provided with only 15 minutes to make their presentation. The Bidders should submit 1 hard copies of the presentation and will share a soft copy of the presentation with the Authority.*
- c. *The Authority will not be responsible for any glitches or technical failures occurred during the presentation and thus Bidders are required to bring in necessary gear for making the presentation.*

4.5.3 The Bidder whose scores a minimum 70 marks out of 100 marks in the Creative Presentation shall be qualified (the "Qualified Bidders") for opening of Financial Bids.

4.6 Evaluation of Financial Proposals

- 4.6.1 The Financial Proposals of only the qualified Bidders as per **clause 4.5.3** shall be opened in the presence of the Bidder's representatives who choose to attend on the date and time intimated to the qualified Bidders. The name of the Bidder and the proposed financial offer shall be read aloud and recorded.
- 4.6.2 For financial evaluation, the Service Fee exclusive of all applicable Taxes indicated in the Financial Proposal for each component shall be evaluated.
- 4.6.3 The financial evaluation will be carried out as per this Clause 4.7. Each Financial Proposal will be assigned a **Financial Score (S_F)**.
- 4.6.4 DoT will determine whether the Financial Proposals are complete, unqualified and unconditional. The cost indicated in the Financial Proposal shall be deemed as final and reflecting the total cost of services. Omissions, if any, in costing any services shall not entitle the selected Agency to be compensated and the liability to fulfil its obligations as per the scope of services mentioned in this RFP is within the total quoted Service Fee shall be that of the Agency. **The lowest Financial Proposal (F_M) will be given a financial score of 100 points. The financial scores of other proposals will be computed as follows:**

$$SF = 100 \times FM/F$$

(F = amount/rate/fee of Financial Proposal)

4.7 Combined and final evaluation - Quality and Cost based selection (QCBS)

- 4.7.1 Proposals will finally be ranked according to their combined **technical (S_T)** and **financial (S_F)** scores as follows:

$$S = S_T \times TW + S_F \times FW$$

Where S is the combined score, and **TW = 0.7** and **FW = 0.3** and are the weights assigned to the Technical Score and the Financial Score respectively.

4.8 Selection of Bidder

- 4.8.1 The Bidders shall be ranked in descending order and the Bidder scoring the **Highest Combined Score (H1)** shall be ranked first. The Bidder scoring the highest combined score shall be declared as Selected Bidder.
- 4.8.2 In the event that the first ranked Bidder withdraws its Proposal or is not selected for any reason in the first instance, DoT may invite the second ranked Bidder for negotiations.
- 4.8.3 In the event that two or more Bidders obtain the same combined score, (the "Tie Bidders"), the Bidder quoting the lowest Service Fee shall be the Selected Bidder.

4.9 Letter of Award (LOA) / Work Order

4.9.1 After selection, a Letter of Award (the “**LOA**”) / Work Order shall be issued, in duplicate, by DoT to the Selected Bidder(s) and the Selected Bidder(s) shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, DoT may, unless it consents to extension of time for submission thereof, appropriate the EMD of such Bidder on account of failure of the Selected Bidder to acknowledge the LOA, and the next eligible Bidder may be considered.

4.10 Contacts during Proposal Evaluation

Proposals shall be deemed to be under consideration immediately after they are opened and until such time DoT makes official intimation of award/ rejection to the Bidders. While the Proposals are under consideration, Bidders and/ or their representatives or other interested parties shall not make attempts to establish unsolicited and unauthorised contact by any means with DoT and/ or their employees/ representatives on matters related to the Proposals under consideration after opening of the Proposals and prior to notification of the Award. If any attempt by the Bidder causing extraneous pressure on DoT shall be sufficient reason to disqualify the Bidder.

4.11 Fraud and Corrupt Practices

The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this RFP, DoT shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the “**Prohibited Practices**”) in the Selection Process. DoT may also, in its sole discretion, debar the Bidder (including its Associates) in participating in any of the bidding/ tender processes in the state for any time period determined by it.

4.12 Other Conditions

4.12.1 In the event authority (DoT) is not satisfied with the work the work may be terminated by giving 30 days of notice to the agency.

ANNEXURE-1:- Scope of Work

A. Scope of work for selected agency :-

- The Department of Tourism, GoJ wishes to create a dynamic story telling experience cum tourist attraction in the Chalet House at Netarhat (**Design a Multimedia Narrative Experience**). The design of the attraction shall be based on detailed research about the people, history, flora, fauna, myths and legends of the region. In addition to the above, the work would include periodical Architectural supervision of execution in the field. The selected Consultant would have to provide the following:
 1. Preparation & submission of DPR. Preparation of detailed architectural working drawings for execution. Preparation of detailed structural design and drawing for actual execution. Preparation of detail estimates (Including bill of quantities & details measurement & specifications).
 2. Identification of the various aspects of the subject to be researched and preparation of a research outline.
 3. Creation of a narrative storyline/s for each of the sections identified in the content document.
 4. Development of a design concept in line with the intent of the department, towards creation of a dynamic story telling experience cum tourist attraction.
 5. Provide support in execution of the approved design including installation of thematic sets, dynamic installations, audio - visual content production and technology supply and integration.
 6. Details of the projects and requirements will be finalised consultation with the consultation of DoT.
 7. Preparation of draft tender documents and assist the department in selection of executing agency. The cost of preparing the RFP including site visit is to be borne by the applicant.
 8. Periodical architectural supervision of construction work including ancillary works.
 9. Design detailing of the design concept should include following components:

CHALET HOUSE NETARHAT, JHARKHAND			
Approximately	Treatment/Description	Unit	Quantity
ZONE 1			
Ground Floor	Thematic exhibits & Multimedia		
Room 1		Sft	390
Room 2		Sft	468
Room 3		Sft	403
Lobby		Sft	230
First Floor	Thematic exhibits & Multimedia		
Landing		Sft	294
Room 1		Sft	227
Room 2		Sft	478
Room 3		Sft	220
Room 4		Sft	248
	HVAC	TR	30
ZONE 2			

Legends of Asuras	Outdoor Thematic Exhibits	Nos	7
	Landscaping with local endemic plants and trees including research & selection of plants & trees	Sft	33500
ZONE 3			
Birthplace of Lord Hanuman			
	Building construction & finishing	Sft	1500
	Sets+ lighting++AV equipment + AV content	Sft	1500
	Landscaping with local endemic plants and trees including research & selection of plants & trees	Sft	12000
ZONE 4			
Building 1			
Museum Merchandise Shop	Interactive-27" touch screen monitors and peripherals	Nos	3
	Content- combination of live shot and stock	Minutes	10
	Software & Programming	Nos	3
Building 2			
Jharkhand Tourism Show	Using immersive multimedia shows and technology, with 360 experiences we showcase the beautiful tourism places and history of Jharkhand. Ecology and Wildlife: Biodiversity walks History: Myths and Legends storytelling Adventure: Hiking Trails Lifestyle: Pear tasting Hospitality: Experience colonial lifestyle Information: Flora, Fauna and People	Sft	1462
	Auditorium seating	Nos	40
	Acoustic false ceiling & panelling	LS	
	AV Equipment		
	AV Content-approx-20 minutes	Minutes	20
	HVAC	TR	14
Raised Platform	Cafe- Furniture & Theming (excluding kitchen & kitchen equipment)	Sft	1600
ZONE 5			
Building 3			
Tourist Office	Tourist office with interactive informatics installations, that would help people know and explore the surrounding areas and activities.	Sft	1937
	Interactive Informatics installations & VR	Nos	5
	VR Content	Minutes	10

1. SECTION 4:- FORMATS FOR SUBMISSION OF PROPOSAL

4.13 Appendix – I – Letter of Proposal

(On the letterhead of the Bidder)

Dated:

To,
Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus,
Dhurwa, Ranchi, Jharkhand

Dear Sir,

Sub: Proposal for “SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT”

- 1 With reference to your RFP document dated ___/___/_____, I/We, having examined the Bidding Documents and understood their contents, hereby submit my/our Proposal for the aforesaid Service. The Proposal is unconditional and unqualified.
- 2 All information provided in the Proposal and in the Appendices is true and correct.
- 3 I/We shall make available to DoT any additional information it may find necessary or require to supplement or authenticate the Bid.
- 4 I/We acknowledge the right of DoT to reject our Proposal without assigning any reason or otherwise and hereby waive my/our right to challenge the same on any account whatsoever.
- 5 I/We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Proposal that you may receive nor to invite the Bidders to bid for the Services, without incurring any liability to the Bidders.
- 6 I/We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by DoT in connection with the selection of the Bidder, or in connection with the Selection Process itself, in respect of the above mentioned activities and the terms and implementation thereof.
- 7 I/We offer a tender fee of **Rs. 2,240/- (Rupees Two Thousand Two Hundred Forty only)** and EMD of **Rs.50,000/- (Rupees Fifty Thousand Only)** to DoT in accordance with the RFP Document.
- 8 I/We agree and understand that the Proposal is subject to the provisions of the Bidding Documents. In no case, I/We shall have any claim or right of whatsoever nature if the activities/ Right is not awarded to me/us or our Proposal is not opened.
- 9 I/We agree to keep this offer valid for 180 (One Hundred and Eighty) days from the Proposal Due Date specified in the RFP.
- 10 I/We agree and undertake that the authorised signatory in Appendix- VI shall represent the company in all matters pertaining to the Selection Process. No third person,

consultant, agency shall represent the company in all matters pertaining to the Selection Process.

11 I/We agree and undertake to abide by all the terms and conditions of the Bidding Document.

In witness thereof, I/we submit this Proposal under and in accordance with the terms of the RFP document.

Yours faithfully,

Date:

(Signature of the Authorised signatory)

Place:

(Name and designation of the of the Authorised signatory)

Name and seal of Bidder

4.14 Appendix – II- Details of Bidder

(On the letterhead of the Bidder)

1.
 - (a) Name:
 - (b) Place of incorporation:
 - (c) Address of the corporate headquarters and its branch office(s), if any, in India:
 - (d) Date of incorporation and/ or commencement of business:

2. Brief description of the Company including details of its main lines of business and proposed role and responsibilities for providing the Service

3. Details of the Authorised Signatory of the Bidder:
 - (a) Name:
 - (b) Designation:
 - (c) Company:
 - (d) Address:
 - (e) Telephone Number:
 - (f) E-Mail Address:
 - (g) Fax Number:

Note:

The Bidder must submit the following document to establish the legal status along with this Form:

- a. In case of a company, copy of the Certificate of Incorporation, Copy of Memorandum and Articles of Association of the Bidder.
- b. In case of a sole proprietorship firm or a Limited Liability Partnership firm, it should furnish copy of the registration certificate and IT returns for the last three financial years preceding the Proposal Due Date as a proof of identity.
- c. Copy of the Bidder's duly audited financial Statement for the preceding 3 (three) Financial Years.

4.15 Appendix – III – Financial Capacity

Sl. No.	Financial Years	Annual Turnover (Rs.)
1	2016-17	
2	2017-18	
3	2018-19	
	Average Turnover	

Certificate from the statutory Auditor

This is to certify that ----- (name of the Applicant)
has annual Turnover is as shown above the respective years.

Date:

(Signature, name and designation of the authorized signatory)

Name and seal of the audit firm

(Supporting financial statements and relevant documents are to be furnished.)

4.16 Appendix – IV – Experience of the Bidder*(On the letterhead of the Bidder)*

Sl. No.	Particulars	Description
1	Name of the Organization	
2	Address of the contact details of Organization	
3	Details of Work Experience	
	Sl. No. -01	
	Name of client	
	Detail Description of Project	
	Duration of Assignment	
	Value of Assignment	
	Sl. No. -02	
	Name of client	
	Detail Description of Project	
	Duration of Assignment	
	Value of Assignment	
	(Project details to be furnished in similar Format) Separate sheets may be added)	

Name of the Bidder

.....

Signature of the Authorised Person

.....

Name of the Authorized Person

4.17 Appendix –V- Self Declaration

(Should not have been black listed)

(On the letterhead of the Bidder)

I / We agree that the decision of the Authority in relation to RFP for “SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT” addition or deletion will be final and binding to me / us. I / We confirm that we have not been blacklisted by Central or State Governments & PSUs.

Name of the Bidder

.....

Signature of the Authorised Person

.....

Name of the Authorized Person

4.18 Appendix –VI- Format for Power of Attorney for Signing of Proposal*(On Stamp paper of relevant value)*

Know all men by these presents, We, _____ (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr. / Ms (Name), son/daughter/wife of _____ and presently residing at _____, who is [presently employed with us and holding the position of _____], as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for “SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT”, proposed by the Directorate of Tourism (the “DoT”) including but not limited to signing and submission of all applications, proposals, bids and other documents and writings, participate in Bidders' and other conferences and providing information / responses to DoT, representing us in all matters before DoT, signing and execution of all contracts and undertakings consequent to acceptance of our Proposal, and generally dealing DoT in all matters in connection with or relating to or arising out of our Proposal and/or upon award thereof to us.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, _____, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS _____ DAY OF _____, 20**.

For _____
(Signature)
(Name, Title and Address)

Witnesses:

1
2

Accepted
(Signature)
(Name, Title and Address
of the Attorney)

[Notarised]

Notes:

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Also, wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*

4.19 Appendix- VII- Format for Financial Proposal*(On the Letter head of the Bidder)*

Date:

To,
 Directorate of Tourism
 Government of Jharkhand
 MDI Building, 2nd Floor, HEC Campus,
 Dhurwa, Ranchi, Jharkhand

Dear Sir,

Sub: Proposal for “SELECTION & APPOINTMENT OF CONSULTANT FOR DESIGN & SUPERVISION FOR CHALET HOUSE, NETARHAT”

1. We are pleased to quote our Service Charge/Fee of _____% *(In Percentage) (The “Service Fee”) for undertaking the above mentioned Assignment and inclusive of all costs associated with providing the services specified in the RFP Document. The Service Charge is exclusive of GST and all other applicable taxes.
2. I/ We confirm and agree that we have reviewed all the terms and conditions of the Request for Bid including the Draft Contract and conform that we would abide by all the terms and conditions. We hereby declare that there shall be no deviations from the stated terms in the RFP Document.
3. I/ we agree that my/our Financial Bid shall remain valid for a period of 60 (sixty) days from the Bid Due Date prescribed for submission of Bid.
4. I / we confirm that our Financial Bid is unconditional and that we accept all terms and conditions specified in the RFP Document.
5. I / we agree to be bound by this offer if we are the Selected Agency for the said Assignment.
6. We further certify that we shall follow the Scope of Services, without any deviations, enumerated in this RFP Document, if the Assignment is awarded to us.

Sincerely,

Name of the Bidder

.....

Signature of the Authorised Person

.....

Name of the Authorized Person

****Note: Payment will be calculated on total project cost/value as per service/success fee quoted (in quoted percentage) by the bidders. The quoted success fee should be as per govt. circular or notification.***

4.20 Appendix- VIII- Format for Key Personnel

Sr. No.	Designation (minimum one person)	Name	Qualification	Years of Experience with project details
1	Lead Interior Designer - cum- Exhibition Designer			
2	Lead Spatial Designer			
3	IT Multi Media Expert			
4	Subject Matter Expert/ Researcher			
5	Support Staff (Design & Supervision)			