

## Corrigendum II

**Selection of Agency for Supply, Installation, Integration and Commissioning of IP based Wireless CCTV Cameras and Surveillance System at various units of JTDCL (RFP 1031/2023 dated 13/9/2023)**

**The Jharkhand Tourism Development Corporation Limited (JTDCL) by way of this Corrigendum -II is making the following modification to the Tender Document for the assignment.**

Sl no	Point number	Original Clause	Amended Clause
1	2(ii)	OEM Should be ISO 9001, ISO 14001, ISO 27001, CMMI 3 & 5 & GDPR Certified Company.	OEM Should be 27001 certified. Proof of the same to be submitted.
2	2(iii)	The CCTV OEM Company must have IEC-ISO 27032 cyber security certificate. Proof of the same to be submitted .	The CCTV OEM Company must be 27001 certified. Proof of the same to be submitted.
3	<b>2. Eligibility Criteria for CCTV OEM:</b>  <b>Page No - 25</b>	x. CCTV OEM must have a service centre in Jharkhand.	The OEM for IP Cameras must have a self-owned (not as joint venture, partnership firms or through any other association) service/support and RMA center in India including at least 10 number of Level 2 & Level 3 service engineers. The technical support setup should be existent for at least 5 years in India. OEM should also have a Toll free number along with ticketing website for logging calls and obtaining service docket/ticket." - This will ensure that the lead time at the event of any failure is minimum. If L1, L2 & L3 all sit in India this will minimize the lead time during any kind of failure
4	<b>2. Eligibility Criteria for CCTV OEM:</b>  <b>Page No - 25</b>	vi. OEM Brand should have established in India at least for 5 years, it's presence should be supported with brand registration certificate like TM, COI etc.	Requesting you kindly to make it 10 years which implies that the company is present in India for long and doing business seriously and successfully for so many years.
5	<b>Summary, Pg. No. 36</b>	Internet Connectivity 4G Router With 5 G Supports	Sim card will be in the scope of JTDCL.
6	SECTION 2:- INSTRUCTIONS TO BIDDERS, Pg No 5	There should be onsite warranty of 1 year from the date of installation	AMC applicable

7	ANNEXURE-1:- SCOPE OF WORK, Pg. No. 17	JTDCL has already installed cameras at its Units/ Complexes in Lake Resort Patratu (40 cameras out of which 40 cameras are working), Hotel Prabhat Vihar Netarhat New Building (64 cameras out of which 42 are working) and Hotel Birsa Vihar Ranchi (15 cameras out of which 14 cameras working). The Successful bidder should repair and integrate the existing cameras into the proposed VMS along with CCC Integration.	The CCTV camera already existing in Hotel Birsa Vihar Ranchi and of Lake Resort Patratu are of <b>HIK Vision</b> and in Hotel Prabhat Vihar, Netarhat is <b>CP Plus</b> .
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