



**DIRECTORATE OF TOURISM
GOVERNMENT OF JHARKHAND**

**EMPANELMENT OF EVENT MANAGEMENT AGENCIES FOR
ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AS WELL
AS INTERNATIONAL LEVEL**

Ref. No.: Tou./Dir./Pub.-94/2016 – 828../

Ranchi, Dated : 14/06/2019

Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi -04 Jharkhand
TEL NO: +91 651 2400493, Fax No: +91 651 2400492
E-MAIL: dirjharkhandtourism@gmail.com
Visit us on www.jharkhandtourism.gov.in

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1. TENDER SCHEDULE



Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi, Jharkhand
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Ranchi, Dated : **14/06/2019**

EMANELMENT OF EVENT MANAGEMENT AGENCIES FOR ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AS WELL AS INTERNATIONAL LEVEL

The Directorate of Tourism (DoT), Government of Jharkhand (GoJ) intends to empanel reputed Event Management Agencies for organising Jharkhand Tourism Events in National as well as International Level and invites eligible agencies fulfilling the eligibility criteria to submit their applications for empanelment.

The Applicants are required to submit an **Earnest Money Deposit of Rs. 3,00,000/- (Rupees Three Lakhs only)** as per the terms of the Empanelment Document.

Interested agencies may download the Empanelment Document from 17/06/2019 onwards from the Department of Tourism website www.jharkhandtourism.gov.in and submit their Applications. The Application Due Date is on **11/07/2019 at 1400 hours**.

A pre-application conference will be held on **25/06/2019 by 1500 Hours** at Directorate of Tourism, Government of Jharkhand, MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi, Jharkhand. All subsequent notifications, changes and amendments will be posted only on the website www.jharkhandtourism.gov.in.

DoT reserves the right to cancel this invitation and / or invite fresh Applications with or without amendments to this invitation, without liability or any obligation for such invitation and without assigning any reason.

2 INSTRUCTIONS FOR SUBMISSION OF APPLICATION

2.1 Background

2.1.1 Directorate of Tourism (the "**DoT**" or the "**Authority**"), Government of Jharkhand (**GoJ**) is continuously endeavoring to promote the state by participating in various national and international trade fairs, exhibitions, festivals, undertaking theme campaigns and the like. The State of Jharkhand is endowed with immense bio-diversity, moderate climate, rich cultural and historical heritage, religious places of worship and ethnic aspects which makes the State an ultimate destination for tourists.

The tourism policy of the State aims at making Jharkhand as one of the most preferred destinations for tourists, both inside and outside the country and also strives to ensure accelerated development of tourism related infrastructure, increasing employment opportunities, augmenting resources of the State as also showcasing the rich cultural heritage and traditions of the State. Jharkhand Tourism has participated in international tourism events such as the World Travel Mart -London during the year 2018-19.

2.1.2 DoT now intends to empanel agencies (the "**Empanelled Agencies**") who would assist DoT in organizing the above mentioned Jharkhand Tourism Events in National as well as International for **an initial period of 2 (two) years** (the "**Service**"), and same may be extended on yearly basis up to two additional years on the same or mutually agreed terms & conditions subjected to periodical review of their performance. *Agency needs to participate at least 50 % of the tender issued within one year or empanelment duration. Any agency found their participation less than 50%, DoT may forfeit EMD and blacklist the agency.* The main objective is to showcase and provide comprehensive information on Jharkhand tourist destinations, create a strong brand identity and awareness of Jharkhand Tourism amongst the target audience.

2.1.3 Pursuant thereto, DoT invites for empanelment of the eligible Event Management agencies (the "**Applicant**") fulfilling the eligibility criteria as specified in this Empanelment document for the Services.

2.1.4 The Empanelment document shall be the basis for drawing up a list of Empanelled Agencies based on the marks obtained by the Applicants after evaluation of Applicants' experience, credential etc. in terms of Section 4 of this Document.

2.1.5 The scope of services to be provided by the Empanelled Agencies shall include and not limited to the services provided at **Schedule A** and shall also be governed by the provisions of the contract to be entered into between the selected Empanelled Agency and the DoT (the "**Contract**") which sets forth the detailed terms and conditions for grant of the right to the selected Agency (the "**Right**").

- 2.1.6 DoT shall upon evaluation of the submissions made by the interested Agencies and after considering all relevant factors, finalize and constitute an Empanelment of up to 15 (fifteen) Agencies for participation in the next stage. however, reserves the right to increase the number of Empanelled Agencies by adding additional Agencies through a further process of empanelment.
- 2.1.7 The Agencies empanelled in accordance with this document will be subsequently invited to submit their quotation to undertake and perform the Services set forth in **Schedule A** with respect to each of the Jharkhand Tourism Events proposed National as well as International.
- 2.1.8 The Applicants shall furnish an **Earnest Money Deposit of Rs. 3,00,000/- (Rupees Three Lakhs Only)** (the "Earnest Money Deposit" or "EMD") in the form of a Demand Draft issued by a Nationalized Bank or a Scheduled Bank in India, drawn in favour of "**The Director, Directorate of Tourism, Jharkhand**" payable at "**Ranchi**" along with bid documents. DoT shall not be liable to pay any interest on the EMD so made and the same shall be interest free.

The EMD amount shall remain valid for a period of 90 (Ninety) days from the Application Due Date, or beyond any period of extension subsequently as determined by DoT from time to time. The Application shall be summarily rejected if it is not accompanied by the EMD.

The EMD shall be returned to the unsuccessful Applicants within a period of 90 (Ninety) days from the date of empanelment of the successful Agencies. The EMD/ Security Deposit shall be forfeited, if the Applicant:

- i. furnishes any information or document which is misleading or untrue in any material respect;
- ii. engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice and
- iii. if the Empanelled Agency fails to provide the Performance Security and execute the Contract for each Jharkhand Tourism event on a National and International Level with DoT within the stipulated time or any extension thereof provided by DoT.

2.2 Submission of Applications

- 2.2.1 All communications including the submission of Applications should be addressed to:
The Director
Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus,
Dhurwa, Ranchi, Jharkhand.

TEL NO: + 91 651 2400493, Fax No.: +91 651 2400492

E-MAIL: dirjharkhandtourism@gmail.com

All communications, including the envelopes, should contain the required information, to be marked at the top in bold letters: **“EMPANELMENT OF EVENT MANAGEMENT AGENCIES FOR ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AND INTERNATIONAL LEVEL”**

The envelope containing the Applications shall be delivered by Hand/ Courier/ Registered Post/ Speed Post at Directorate of Tourism office upto **11/07/2019 14:00** hrs. Applications received after the Application Due Date shall not be entertained. Applications submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

- 2.2.2 The issue of this EoI does not imply that the Authority is bound to select applicants for **“EMPANELMENT OF EVENT MANAGEMENT AGENCIES FOR ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AND INTERNATIONAL LEVEL”** and the Authority reserves the right to reject all or any of the applications without assigning any reasons whatsoever.
- 2.2.3 The Applicant shall submit each of the following documents in the specified format as provided in the EoI, on or before the Application Due Date. The documents accompanying the Application submission shall include the following:
- a. Cover Letter-cum-Undertaking in the prescribed format at **Appendix – A**;
 - b. Details of Applicant in the prescribed format at **Appendix – B** along with supporting documentary proofs;
 - c. Similar experience of the Applicant in the prescribed format at **Appendix – C**, along with supporting documentary proofs;
 - d. Financial capacity of the Applicant in the prescribed format at **Appendix – D**, along with supporting documentary proofs;
 - e. Particulars of the Key Personnel in the prescribed format at **Appendix – E**, along with supporting documentary proofs;
 - f. Power of Attorney (on stamp paper and duly notarized) for signing of Applications on behalf of the Applicant in the prescribed format at **Appendix –F**.
- 2.2.4 The Applicant should submit a Power of Attorney as per the format enclosed as **Appendix- F**, authorising the signatory of the Application to commit the Applicant. The Application must be properly signed by the authorized representative (the **“Authorized Representative”**) as detailed below:
- (a) In case the sole proprietor himself is signing the Proposals, the Power of Attorney is not required to be submitted. However, if the Proposals are signed by any other person other than the sole proprietor, the Power of Attorney is required to be submitted in the format at **Appendix- F**.

- (b) by a partner or a duly authorized person holding the Power of Attorney, in case of a partnership firm or a limited liability partnership firm; or
- (c) by a duly authorized person holding the Power of Attorney, in case of a Company.

- 2.2.5 Applications submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.
- 2.2.6 The DoT reserves the right to seek original documents for verification of any of the documents or any other additional documents upon opening of the Applications.
- 2.2.7 The Application and all related correspondence and documents shall be written in English language. Supporting documents and printed literature furnished by the Applicants along with the Applications may be in any other language provided that they are accompanied by an appropriate translation in English language. Supporting materials that are not translated into English may not be considered. For the purpose of interpretation and evaluation of the application, the English language translation shall prevail.

2.3 Schedule of Empanelment Process

DoT endeavors to adhere to the following schedule:

Sl No	Event Description	Date
1.	Last date for receiving queries/clarifications from the Applicants	24/06/2019 17:00 Hrs
2.	Details of Pre-Application Conference	25/06/2019 15:00 Hrs at Directorate of Tourism, Government of Jharkhand, MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi, Jharkhand
3.	Application Due Date	11/07/2019 14:00 Hrs
4.	Opening of Applications	11/07/2019 15:00 Hrs at Directorate of Tourism, Government of Jharkhand, MDI Building, 2nd Floor, HEC Campus, Dhurwa, Ranchi, Jharkhand
5.	Empanelment of Event Management Agencies	Will be intimated to the Selected Agencies
6.	Earnest Money Deposit	Rs. 3,00,000/- (Rupees Three Lakhs Only)

2.4 Pre-Application Conference

2.4.1 To clarify and discuss issues with respect to the Empanelment Document, the Authority may hold Pre-Application Conference on the date and time indicated in Clause 2.3, the Schedule of Empanelment Process.

2.4.2 Prior to the Pre-Application Conference, the Applicants may submit a list of queries if any. Applicants must formulate their queries and forward the same to the Authority by the last date of receiving queries mentioned in Clause 2.3, Schedule of Empanelment Process in writing or by e-mail to the officer designated in Clause 2.4.6 below. The envelopes/ communication shall clearly bear the following identification/ title:

“Queries/Request for Additional Information: “Empanelment of Event Management Agencies for organising Jharkhand Tourism Events on National an International Level”

2.4.3 The responses to queries raised by the Applicants during the Pre-Application Conference will be uploaded on the Department of Tourism Website by the Authority without identifying the sources. The Authority may, in its sole discretion or based on inputs provided by Applicants that it considers acceptable, amend the Empanelment Document.

2.4.4 The Applicants may note that the Authority will not entertain any deviations to the Empanelment Document at the time of submission of the Applications or thereafter.

2.4.5 Attendance in the Pre-Application Conference is not mandatory for submitting the Application. However, subsequent to the conference, the Authority may not respond to queries from any agency which has not participated in the Pre-Application Conference.

2.4.6 All correspondence / enquiries should be submitted to the following in writing by Email/ registered post / courier:

ATTN. OF :The Director
Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus,
Dhurwa, Ranchi, Jharkhand
TEL NO: + 91 651 2400493, Fax No.: +91 651 2400492
E-MAIL: dirjharkhandtourism@gmail.com

2.5 Application Due Date (ADD)

- 2.5.1 The Applications should be submitted in hard copy and shall be delivered by Courier/ Registered Post/ Speed Post/ Hand delivery to the address mentioned in clause 2.2.1 upto **11/07/2019 14:00** hrs on the Application Due Date as indicated in Clause 2.3, in the manner and form as detailed in this Document.
- 2.5.2 The Authority, at its sole discretion, may extend the Application Due Date by issuing an Addendum in accordance with Clause 2.6.2.

2.6 Amendments to EoI

- 2.6.1 At any time prior to the Application Due Date, as indicated in Clause 2.3, Schedule of Empanelment Process, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by an Applicant, amend the Empanelment Document by the issuance of Addenda. Any Addenda issued would be published only in Department of Tourism Website and the same shall be binding on the Applicants.
- 2.6.2 In order to afford Applicants reasonable time to take the Addendum into account, or for any other reason, the Authority may, at its discretion, extend the Application Due Date. Information about extension of the Application Due Date will be published only in the Department of Tourism Website.

2.7 Late Applications

Applications received after Due Date shall not be entertained. Applications submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

2.8 Modifications/ Substitution/ Withdrawal of Applications

- 2.8.1 The Applicants will not allow Modifications/ Substitution/ Withdrawal of Applications after submission of application.

2.9 Cost of Application

The Applicants shall be responsible for all of the costs associated with the preparation of their Applications and their participation in the Empanelment Process including subsequent negotiation, visits to the Authority, etc. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Empanelment.

2.10 Right to reject any or all Applications

2.10.1 Notwithstanding anything contained in this Document, the Authority reserves the right to accept or reject any Application and to annul the Empanelment Process and reject all Applications, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof.

2.10.2 The Authority reserves the right to verify all statements, information and documents submitted by the Applicant in response to the EoI. Failure of the Authority to undertake such verification shall not relieve the Applicant of its obligations or liabilities hereunder nor will it affect any rights of the Authority thereunder.

2.11 Short-listing and notification

2.11.1 After the evaluation of Applications in terms of this Document, the Applicants scoring the highest score would be ranked in the descending order and the Authority would announce a list of short-listed Applicants who will be eligible for empanel with the Authority and participation in the next stage. The Authority will not entertain any query or clarification from Applicants who fail to be empanelled.

2.11.2 For the events proposed, the Empanelled Agencies may be invited to make a presentation and subsequently submit their quotation for providing the services in the next stage.

2.12 Validity of Applications

2.12.1 The applications shall be valid for a period of not less than 180 (One Eighty and Twenty) days from the Application Due Date (“**Application Validity Period**”). The validity of application may be extended by mutual consent of the respective applicant and the Authority.

3 ELIGIBILITY CRITERIA

3.1 Conditions of Eligibility

3.1.1 The Applicants must read carefully the minimum conditions of eligibility (the “**Conditions of Eligibility**”) provided herein. Applications of only those Applicants who satisfy the following Conditions of Eligibility will be considered for evaluation.

A. The Applicant should be a single business entity (the “**Single Business Entity**”). A Single Business Entity shall mean a company incorporated under the Companies Act, 1956 and/ or the Companies Act, 2013 or a sole proprietorship firm registered under the Proprietorship Act, 1908 or partnership firm registered under the Indian Partnership Act, 1932 or a Limited Liability Partnership Firm registered under Limited Liability Partnership Act, 2008.

If the Applicant is:

- i. A company, it should furnish copy of the certificate of incorporation and memorandum of association as a proof of identity.
 - ii. A sole proprietorship firm and a Limited Liability Partnership firm should furnish copy of the registration certificate, GST or IT returns for the last three financial years preceding the Application Due Date as a proof of identity.
 - iii. A registered partnership firm should furnish a copy of the IT returns for the last three financial years preceding the Proposal Due Date, copy of the registration certificate under the registrar of firms and a copy of the partnership deed executed between the partners as a proof of identity.
- B. The Applicant should have an office in Ranchi. In case Applicant has no office in Ranchi, it should undertake to establish a fully functional office with the required personnel/manpower within 30 (thirty) days of being empanelled with the Authority.

Note:

Documentary proofs to be submitted:

- i. In case the Applicant has an office in Ranchi, a copy of the latest telephone bill, ownership deed, lease/ rental agreement or any other documentary proof evidencing the claim.
 - ii. In case the Applicant has no office in Ranchi and intends to open one within 30 (thirty) days of being empanelled with the Authority, the Applicant is required to submit an undertaking to such an extent in **Appendix A**.
- 3.1.2 The Applicant should not be barred by DoT or Government of Jharkhand from participating in its projects and if such bar subsists as on the Application Due Date shall not be eligible to participate in this empanelment process.

- 3.1.3 The Applicant in the last 3 (three) years should have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Applicant, nor been expelled from any project/provision of service or contract nor have had any contract terminated for breach by such Applicant.

3.2 Qualification Criteria

The Applicant should demonstrate having experience of organizing at **least 3 (three) events** in National as well as International Level viz. road shows, exhibitions, festivals, trade fairs etc. wherein the professional fee received for such assignments **put together is atleast Rs.1,00,00,000/- (Rupees One Crore Only) in the last 5 (five) Financial years** preceding the Application Due Date (i.e. 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18) (the “**Qualification Criteria**”). Any Applicant who does not meet the Qualification Criteria shall be disqualified.

Note:

- i. Experience of parent/subsidiary/associate Company (ies) of the Applicant would not be considered for the purpose of evaluation.
- ii. Documentary proofs to be submitted by the Applicants are:
 - a. Details of experience of the Applicant in the format prescribed at **Appendix C**.
 - b. Copy of Work Order/Completion Certificate/Satisfactory Certificate from the respective Client.
 - c. Independent/Statutory Auditor Certificate in the format provided at **Appendix C** certifying the experience and the professional fee received by the Applicant for the particular event.

3.3 Financial Capacity

- 3.3.1 The Applicant should demonstrate financial capacity of having a minimum Average Annual Turnover of **atleast Rs.10,00,00,000/- (Rupees Ten Crores Only)** over a period of 3 (three) completed Financial years preceding the Application Due Date (i.e. FY 2015-16, 2016-17 and 2017-18) (the “**Financial Capacity**”).

Note:

- i. Financial Capacity of parent/subsidiary/associate company (ies) of the Applicant would not be considered for the purpose of evaluation.
- ii. For demonstrating the Financial Capacity, the Applicant is required to submit the following documentary proofs:
 - a. Details of Financial Capacity of the Applicant in the format prescribed at **Appendix D**.

- b. Audited annual financial statements for the financial year preceding the Application Due Date (i.e FY 2015-16, 2016-17 and 2017-18) and
- c. Certificate from an Independent/ Statutory Auditor in the format provided at **Appendix D.**

3.4 Availability of Key Personnel

3.4.1 The Applicant shall make available the following Key Personnel meeting the requirements as specified in the table below.

Key Personnel	Educational Qualification	Period of Experience	Experience	Responsibility
Event Management Expert	Should be a Graduate or an MBA or any equivalent stream of discipline	5 years and above	Experience of Organizing events outside India	He shall be responsible for planning, organizing and conducting tourism related events on National and International Level.
Creative Expert/ Design Expert	Should be a Graduate in Fine Arts/ Commercial Arts or any equivalent stream of discipline from a recognized institute	3 years and above	Experience in Creative designing	He shall be responsible for creatives, designing etc of entire Tourism Events on National and International Level.
Production Expert	Should be a Graduate or an MBA or any equivalent stream of discipline	3 years and above	Experience of planning and handling the entire event	He shall be responsible for the identification of materials, operation and management of the event on National and International Level..

Note:

- i. The Applicant should ensure that the same Key Personnel should not be proposed for more than one position.
- ii. The Applicant should submit the copy of the CV's in the format provided at **Annexure E** duly signed by the by Key Personnel and the authorised signatory of the Applicant.
- iii. If any Applicant/Key Personnel makes a false averment regarding his qualification, experience or other particulars, or his commitment regarding availability for providing the Services is not fulfilled at any stage after signing of the Contract, the Applicant and the Key Personnel shall be liable to be debarred for any future assignments of GoJ for a period of 3 (three) years. The award of this Service to the Applicant may also be liable to cancellation in such an event.
- iv. The Applicant shall provide the proposed Key Personnel with the requisite managerial/ support staff ("**Support Personnel**") to ensure timely completion of the Services within the specified time schedule.

4 EVALUATION OF APPLICATIONS

4.1 Opening and Evaluation of Applications

- 4.1.1. The Authority shall open the Applications on the date specified in Clause 2.3, Schedule of Empanelment Process will be in the presence of the Applicants who choose to attend.
- 4.1.2. The Authority will examine and evaluate the Applications in accordance with the provisions set out in this **Section 4**.
- 4.1.3. To facilitate evaluation of Applications, the Authority may, at its sole discretion, seek clarifications in writing from any Applicants regarding its Applications.
- 4.1.4. Any information contained in the Application shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding on the Applicant, if the Applicant is subsequently empanelled on the basis of such information.

4.2 Tests of Responsiveness

- 4.2.1 Prior to evaluation of Applications, the Authority will determine whether each Application is responsive to the requirements of the Empanelment Document. An Application shall be considered responsive only if:
 - a) it is received by the Application Due Date including any extension thereof pursuant to Clause 2.5.1;
 - b) is received through Courier/Registered Post/Speed Post/Hand delivery as stipulated in Clause 2.2.1;
 - c) it contains the information and documents as requested in the Empanelment Document;
 - d) it contains information in the form and formats specified in the Empanelment Document;
 - e) it provides the information in reasonable detail. (“**Reasonable Detail**” means that, but for minor deviations, the information can be reviewed and evaluated by the Authority without communication with the Applicant). The Authority reserves the right to determine whether the information has been provided in reasonable detail;
 - f) it does not contain any condition or qualification; and
 - g) it is not non-responsive in terms hereof.
- 4.2.2 The Authority reserves the right to reject any Application which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by the Authority in respect of such Application.

4.2.3 Applications which are found to be non-responsive shall be rejected.

4.3 Evaluation of Experience of the Applicant

4.3.1 All the Applicants whose Applications are found to be responsive as per Clause 4.2.1 and have fulfilled the Conditions of Eligibility specified in Section 3 shall be ranked on the basis of the marks obtained in accordance with the parameters set out in the table below:

Sl No	Parameter	Evaluation Criteria	Maximum Marks
1.	Experience of organizing at least 3 events viz., road shows, exhibitions, festivals, trade fair etc outside India wherein the Professional fee of each assignments is minimum Rs. 20,00,000/- (Rs.20 lakhs) in the last 5 FYs preceding ADD (i.e. 2013-14, 2014-15 2015-16, 2016-17 and 2017-18)	<ul style="list-style-type: none"> ▪ 3 (three) events with minimum professional fee of Rs. 20,00,000/- (Rs.20 lakhs) in the last 5 FYs preceding ADD (i.e. 2013-14, 2014-15 2015-16, 2016-17 and 2017-18) = 20 marks. ▪ More than 3 (three) events of minimum professional fee of Rs. 20,00,000/- (Rs.20 lakhs) = 5 marks for each additional event subject to the maximum of 10 marks. 	30 marks
2.	Average Annual Turnover of the Applicant over a period of 3 FYs preceding ADD (i.e FY, 2015-16, 2016-17 and 2017-18) should be atleast Rs. 10 Crores	<ul style="list-style-type: none"> ▪ Rs. 10 Crores = 10 marks. ▪ More than Rs. 10 Crores = 2.5 marks for each additional Rs. 2 crores subject to the maximum of 10 marks 	20 marks
3.	Experience of organizing events viz., road shows, exhibitions, festivals, trade fair etc. in Tourism Sector and the Professional fee of each assignment is atleast Rs. 20.00 Lakhs in the last 5 FYs preceding ADD (i.e. 2013-14, 2014-15 2015-16, 2016-17 and 2017-18) (Project required for Sl. No. 1 should be different from this point)	<ul style="list-style-type: none"> ▪ 2 (two) assignments = 5 marks ▪ More than 2 (two) assignments = 2.5 marks for each additional assignment subject to the maximum of 5 marks 	10 marks
4.	Experience of organizing events viz. road shows, exhibitions, festivals, trade fairs etc. for any other government department/ organization and the Professional fee of each assignment is atleast Rs. 20.00	<ul style="list-style-type: none"> ▪ 2 (two) assignments = 5 marks. ▪ More than 2 (two) assignments = 2.5 marks for each additional assignment subject to the maximum of 5 marks 	10 marks

SI No	Parameter	Evaluation Criteria	Maximum Marks
	Lakhs in the last 5 FYs preceding ADD (i.e. 2013-14, 2014-15 2015-16, 2016-17 and 2017-18) (Project required for Sl. No. 1 should be different from this point)		
5.	Key Personnel		30 marks
a)	Event Management Expert	<ul style="list-style-type: none"> ▪ Less than 5 years of experience = 0 marks ▪ 5 years of experience = 5 marks ▪ More than 5 years of experience = 2.5 marks for each 2 additional years of experience subject to the maximum of 5 marks 	10 marks
b)	Creative Expert/ Design Expert	<ul style="list-style-type: none"> ▪ Less than 3 years of experience = 0 marks ▪ 3 years of experience = 5 marks ▪ More than 3 years of experience = 2.5 marks for each 2 additional years of experience subject to the maximum of 5 marks 	10 marks
c)	Production Expert	<ul style="list-style-type: none"> ▪ Less than 3 years of experience = 0 marks ▪ 3 years of experience = 5 marks ▪ More than 3 years of experience = 2.5 marks for each 2 additional years of experience subject to the maximum of 5 marks 	10 marks
		Total	100 marks

4.3.2 Applicants who score minimum 70 marks out of 100 marks shall be qualified for Empanelment.

4.3.3 The Authority shall then rank the Applicants in descending order of their scores and announce a list Qualified Applicants who would be empanelled with the Authority. The Empanelled Agencies would be eligible for participation in the next stage comprising quotation for the Services.

5 FORMATS FOR SUBMISSION OF APPLICATION

5.1 APPENDIX A: FORMAT FOR COVERING LETTER-CUM PROJECT UNDERTAKING

(On the Letterhead of the Applicant)

To
The Director
Directorate of Tourism
Government of Jharkhand
MDI Building, 2nd Floor, HEC Campus,
Dhurwa, Ranchi, Jharkhand

Dear Sir:

Ref: **Empanelment of Event Management Agencies for organising Jharkhand Tourism Events on National & International Level**

1. Being duly authorized to represent and act on behalf of..... (hereinafter referred to as “**the Applicant**”), and having reviewed and fully understood all of the information provided in the Empanelment document provided to us by the Authority in respect of the captioned Empanelment, the undersigned hereby submits the Applications in response to the Empanelment Document.
2. I/We have studied the Empanelment Document carefully and understand that we shall have no claim, right or title arising out of any documents or information provided to us by the Authority or in respect of any matter arising out of or concerning or relating to the Empanelment Process including the Empanelment.
3. This statement is made for the express purpose of qualifying as an Applicant for the aforesaid Empanelment.
4. I/We shall make available to the Authority any additional information it may find necessary or require to supplement or authenticate the qualification statement.
5. I/We certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
6. I/We understand that you may cancel the Empanelment Process at any time and that you are neither bound to accept any application that you may receive nor to invite the Applicants, without incurring any liability to the Applicants.

7. My/Our Application is consistent with all requirements of submission as stated in the Empanelment Document or in any of the subsequent communication issued by the Authority. I/We would be solely responsible for any errors or omissions in our Application.
8. I/We understand that any omission, commission or mis-statement in facts provided by us will make our Application invalid at any time during the Empanelment Process and also after the empanelment; the Authority reserves the right to take appropriate action accordingly.
9. I/We understand that the Authority reserves the right to accept or reject any or all the Applications and reserves the right to withhold and/or cancel the Empanelment Process without assigning any reason or otherwise.
10. I/We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the empanelment of Agencies, or in connection with the Empanelment Process itself, in respect of the above mentioned activities and the terms and implementation thereof.
11. I/We agree and undertake to abide by all the terms and conditions of the Empanelment Document.
12. [I/We do not have an office in Ranchi. However, in case we are selected for undertaking the Services, we agree to establish a fully functional office with the required personnel/manpower within 30 days of being empaneled with the Authority.]¹
13. I/We offer a EMD of Rs.3,00,000/- (Rupees Three Lakhs Only) to the Authority in accordance with the Empanelment Document.
14. Notwithstanding any qualifications or conditions, whether implied or otherwise, contained in my/our Application, I/we hereby represent and confirm that my/our Application is unqualified and unconditional in all respects.

.....
Signature of the Authorised Person

.....
Name of the Authorised Person

Date

¹ Retain this only if the Applicant has no office in Ranchi

5.2 APPENDIX B: FORMAT FOR DETAILS OF THE APPLICANT

(On the Letterhead of the Applicant)

SI No	Particulars	Details	Supporting Documents required to be submitted along with this Form
1.	Name of the Applicant	---	
2.	Status of the Applicant (Company, Sole Proprietorship, Partnership Firm, Limited Liability Partnership Firm)		<p>In case of a company</p> <ul style="list-style-type: none"> • Attach a copy of Certificate of Incorporation/ Memorandum of Association • Copy of GST and ITR certificate <p>In case of a Sole Proprietorship, Limited Liability Partnership Firm)</p> <ul style="list-style-type: none"> • Attach a copy of Memorandum of Association • Copy of GST and ITR certificate <p>In case of a Partnership Firm</p> <ul style="list-style-type: none"> • Copy of the IT returns for the last three financial years preceding Application Due Date • Copy of the registration certificate under the registrar of firms and • Copy of the partnership deed executed between the partners as a proof of identity
3.	Address of the Applicant:	Address: Name & Designation of	Attach a copy of the latest telephone bill, ownership

SI No	Particulars	Details	Supporting Documents required to be submitted along with this Form
		the Contact Person: Phone No: Fax No: Mobile No. Email Id:	deed, lease/ rental agreement or any other documentary proof evidencing the claim.
4.	Details of office in Ranchi	Address: Name & Designation of the Contact Person: Phone No: Fax No: Mobile No. Email Id:	Attach a copy of the latest telephone bill, ownership deed, lease/ rental agreement or any other documentary proof evidencing the claim.
5.	Applicant Income Tax PAN No.		Attach copy of PAN
6.	Applicant GST		Attach copy of Registration Certificate (if applicable) GST registration certificate
7.	Number of years of experience in event management		
8.	Manpower Details including number of event management personnel at each of the office		
9.	Details of any law suits pending in any of the courts in India or abroad.		
10.	Can you provide a dedicated team to service DoT? Yes/ No		

5.3 APPENDIX C: FORMAT FOR EXPERIENCE OF THE APPLICANT

(On the Letterhead of the Applicant)

Name & Type of Event	
Country in which the Event was organised	
Name of the Client	
Address of the Client and contact details	
Professional Fee Received (in Rs)	
Details of work undertaken while organising events National as well as International	
Date of commencement	
Date of completion of	

Instructions:

- i. Experience of parent/subsidiary/associate Company (ies) of the Applicant would not be considered for evaluation.
- ii. Separate **Appendix – C** is required to be submitted by the Applicant with respect to each assignment for which the Applicant is claiming its experience.
- iii. The experience claimed by the Applicant with respect to each such assignment should be substantiated with
 - a. a copy of completion certificate issued by the respective client for each assignment or satisfactory certificate.
 - b. Certificate of an Independent/ Statutory Auditor as per format at Appendix below:
- iv. The evidence submitted in (iii) above shall be considered collectively for purposes of evaluation.

5.4 Format for Certificate from Independent /Statutory Auditor of the Applicant

(On the Letterhead of Independent/Statutory Auditor)

Date:

TO WHOMSOEVER IT MAY CONCERN

We have verified the relevant statutory and other records of M/s _____ [*Name of the Applicant*], and certify the following activities have been undertaken by _____ [*Name of the Applicant*]. The details of the client, tenure of the assignment and professional fee received with respect to each assignment are specified in the table below:

S. No	Name of Assignment	Name of Client	Address of Client	Duration	Professional Fee Received (in Rs)
1.				Start Date: Completion Date :	
2.				Start Date: Completion Date :	
3.				Start Date: Completion Date :	
4.				Start Date: Completion Date :	
5.				Start Date: Completion Date :	
6.				Start Date: Completion Date :	

This certificate is being issued to be produced before Directorate of Tourism, Government of Jharkhand (DoT), for the “**EMPANELMENT OF EVENT MANAGEMENT AGENCIES FOR ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AS WELL AS INTERNATIONAL LEVEL**”

Signature and Seal of the Independent/Statutory Auditor clearly indicating his/her membership number

5.5 APPENDIX D: FORMAT FOR FINANCIAL CAPACITY OF THE APPLICANT

(On the Letterhead of the Applicant)

(In Rs. Crores)

Applicant Type	Annual Turnover			Average Annual Turnover
	2017-2018	2016-2017	2015-2016	
Company				
Sole Proprietorship Firm				
Partnership Firm				
Limited Liability Partnership				
TOTAL				

Instructions:

1. Applicant should provide details of its own Financial Capacity specified in Clause 3.3. Financial Capacity of parent/subsidiary/associate company (ies) of the Applicant would not be considered for the purpose of evaluation.
2. Applicant shall attach copies of the balance sheets, financial statements and Annual Reports for 3 (three) years preceding the Application Due Date (i.e 2017-18, 2016-17 and 2015-16). The financial statements shall:
 - (a) reflect the financial situation of the Applicant;
 - (b) be audited by an Independent/statutory auditor;
 - (c) be complete, including all notes to the financial statements; and
 - (d) correspond to accounting periods already completed and audited (no statements for partial periods shall be requested or accepted).
3. Applicant shall also provide the name and address of the Bankers to the Applicant.
4. Applicant shall provide an Independent/ Statutory Auditor’s certificate in the format provided below specifying the turnover of the Applicant.

5.6 Format for Certificate from Independent/Statutory Auditor of the Applicant

(On the Letterhead of the Independent Auditor / Statutory Auditor)

Date:

We have verified the relevant statutory and other records of M/s _____ [Name of the Applicant], and certify that the Turnover is as follows

Year 1 (2015-2016)= Rs _____ Crores (Rupees _____ Crores)

Year 2 (2016-2017)= Rs _____ Crores (Rupees _____ Crores)

Year 3 (2017-2018)= Rs _____ Crores (Rupees _____ Crores)

This certificate is being issued to be produced before Directorate of Tourism, Government of Jharkhand (DoT), for the “**EMPANELMENT OF EVENT MANAGEMENT AGENCIES FOR ORGANISING JHARKHAND TOURISM EVENTS IN NATIONAL AS WELL AS INTERNATIONAL LEVEL**”

5.7 APPENDIX E: FORMAT FOR PARTICULARS OF KEY PERSONNEL

Sl No	Proposed Position	
1.	Name of Personnel	
2.	Date of Birth	
3.	Nationality	
4.	Educational Qualifications	
5.	Employment Record: (Starting with present position, list in reverse order every employment held.)	
6.	Total years of Experience	
7.	Details of events undertaken by the Personnel outside India and Description of responsibilities	<p>1. Name of the Event: Name of the Country : Description of responsibilities: Duration:</p> <p>2. Name of the Event: Name of the Country : Description of responsibilities: Duration:</p> <p>3. Name of the Event: Name of the Country : Description of responsibilities: Duration:</p>
8.	Details of the current assignment and the time duration for which services are required for the current assignment.	

Certification:

1. I am willing to provide the Services and I will be available for entire duration of the Empanelment as required.
2. I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications and my experience.

Date: _____

Place: _____

(Signature and name of the Key Personnel)

(Signature and name of the authorised signatory of the Applicant)

Notes:

1. Use separate form for each Key Personnel
2. Each page of the CV shall be signed in ink by both the Personnel concerned and by the Authorised Representative of the Applicant firm along with the seal of the firm. Photocopies will not be considered for evaluation.

5.8 APPENDIX F: FORMAT FOR POWER OF ATTORNEY

(On the applicable value of Stamp Paper)

Power of Attorney

Know all men by these presents, we, (name of Applicant and address of the registered office) do hereby constitute, nominate, appoint and authorise Mr. /Ms..... son/daughter/wife and presently residing at....., who is presently employed with us and holding the position of as our true and lawful attorney (hereinafter referred to as the “**Authorised Representative**”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Application for **Empanelment of Event Management Agencies for Organising Jharkhand Tourism Events in National as well as International** appointed by the **Directorate of Tourism (DoT), Government of Jharkhand** (the “**Authority**”) including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre-application conference and other conferences and providing information/ responses to the Authority, representing us in all matters before the Authority, signing and execution of all contracts and undertakings consequent to acceptance of our Application and generally dealing with the Authority in all matters in connection with or relating to or arising out of our Application for the said Empanelment and/or upon award thereof to us till the entering into of the Contract with the Authority.

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Authorised Representative pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Authorised Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF, 20**

For

(Signature, name, designation and address)

Witnesses:

- 1.
- 2.

Notarised

Accepted

.....

(Signature, name, designation and address of the Attorney)

Notes:

The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure. The Power of Attorney should be executed on a non-judicial stamp paper of Rs. 100 (Hundred) and duly notarised by a notary public.

Wherever required, the Applicant should submit for verification the extract of the charter documents and other documents such as a resolution/power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Applicant.

For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, Applicants from countries that have signed the Hague Legislation Convention, 1961 need not get their Power of Attorney legalised by the Indian Embassy if it carries a conforming Appostille certificate.

6 OTHER TERMS AND CONDITIONS

6.1 Terms of Empanelment

- 6.1.1 The empanelment shall be valid initially for a **period of 2 (two) years**. DoT reserves the right to extend the same on yearly basis up to 2 (two) additional years on the same or mutually agreed terms & conditions subject to Periodical review of their performance.
- 6.1.2 DoT will reject the Application of an Applicant, if it determines that the Applicant has, directly or through an agent, engaged in corrupt, fraudulent, unfair trade, coercive or collusive practices. If any Applicant/ Key Personnel makes a false averment regarding his qualification, experience or other particulars, the Applicant and the Key Personnel shall be liable to be debarred for any future assignments of GoJ for a period of 3 (three) years. The empanelment of the Applicant may also be terminated.
- 6.1.3 DoT also reserves the right to empanel any other Agency or employ any Agency outside the list of Empanelled Agencies, if required after carrying out a competitive bidding process.
- 6.1.4 DoT reserves the right to drop any Applicant from the empanelled list without assigning any reason whatsoever. DoT also reserves the right to modify the terms and conditions of empanelment.
- 6.1.5 All decisions taken by DoT regarding empanelment shall be final and binding on all Empanelled Agencies.
- 6.1.6 Post Empanelment, the selection of an Agency to organize a particular Jharkhand Tourism event inside and outside India will be through QCBS (70:30) i.e. on technical/creative presentation and financial quote respectively submitted by the Empanelled Agencies or selection through lowest Service Fee (L1) method. The Technical Evaluation Committee will be the final authority for selection of an Agency among the Empanelled Agencies.
- 6.1.7 DoT shall invite the Empanelled Agencies to make a presentation to the Technical Evaluation Committee demonstrating the understanding on the proposed Jharkhand Tourism event inside and outside India, the indicative designs, manpower deployment plan, supervision and materials management for conducting the entire event etc. from time to time.
- 6.1.8 Post presentation, the Technical Evaluation Committee shall provide a technical score based on the merit of their credentials (ideas, creative's, execution plan, etc.). Agencies scoring above the minimum score shall be declared as qualified agencies (the "**Qualified Agencies**") and subsequently financial quote for a particular

Jharkhand Tourism event shall be invited from the Qualified Agencies. The highest score shall be the sole criteria for evaluation of the financial quote provided by the Empanelled Agencies or through lowest Service Fee (L1) method. The Qualified Agencies shall be ranked in descending order and the Agency scoring the highest combined score shall be declared as Selected Agency or through lowest Service Fee (L1) method for the proposed Jharkhand Tourism Event on National and International.

- 6.1.9 In the event that the first ranked Agency withdraws its Proposal or is not selected for any reason in the first instance, DoT may invite the second ranked Agency for negotiations at the rate quoted by the first ranked Agency.
- 6.1.10 In the event that two or more Agencies obtain the same combined score, (the “**Tie Agencies**”), the Authority shall identify the Selected Applicant by draw of lots, which shall be conducted, with prior notice, in the presence of the authorised representatives of Tie Agencies who choose to attend.
- 6.1.11 The Selected Agency and DoT shall subsequently sign a separate Contract for each Jharkhand Tourism event in National as well as International. After signing of the Contract, no variation or modification of the terms of the Contract shall be made except by written amendment signed by both the parties. If the Selected Agency does not execute the Contract to the satisfaction of DoT, then DoT may invoke/ forfeit the Performance Security.

6.2 **Relationship**

Nothing mentioned herein shall be construed as relationship of master and servant or of principal and agent as between the “DoT” and the “Applicant”. No partnership shall be constituted between DoT and the Applicant by virtue of this Empanelment nor shall either party have powers to make, vary or release contractual obligations on behalf of the other party or represent that by virtue of this or any other Empanelment a partnership has been constituted, or that it has any such power. The Applicants shall be fully responsible for the services performed by them or on their behalf.

6.3 **Allocation of Work**

- 6.3.1 DoT may at its own discretion allocate work to more than one Agency at a time depending on the quantum, nature and criticality of work.
- 6.3.2 Mere empanelment with DoT does not guarantee allocation of work. A separate work order will be issued to the Selected Agency for each assignment. The Selected Agency shall not assign its responsibilities to any other agencies, in whole or in part, to perform its obligation under the Contract.

6.4 Performance Security

The Selected Agency shall for due performance and fulfillment of the terms of the Contract furnish to DoT, an unconditional and irrevocable Bank Guarantee as Performance Security not exceeding 30% of the total Contract Price quoted by the Selected Agency. The Bank Guarantee against Performance Security should be drawn from a nationalized bank in favour of “Director, Directorate of Tourism, Government of Jharkhand”, payable at Ranchi. The Performance Security should be payable on demand and be valid for a period of 90 (Ninty) days from the date of signing the Contract with the Authority.

6.5 Payments Terms

6.5.1 Payment will be made to the Agency after completion of the event and ascertainment by DOT that work was carried out satisfactorily and in accordance with the terms and conditions of the RFP.

6.5.2 The total LOA/Work Order Price to be quoted by the Agency shall be exclusive of all taxes, duties, GST, as applicable.

6.5.3 The Total Contract Price shall be inclusive of the following expenses to be incurred by the Selected Agency for organizing the Jharkhand Tourism events in National as well as International :

- i. The cost for setting up the exhibition stalls
- ii. Hiring platform/ carpet for floor, exhibit stand/ structure, custom made interiors storage equipments, chairs, tables, reception table, dustbins, barstools, sofa, coffee machine, refrigerator, storage rack, working table for the pantry, coat hangings, graphic works, backlit, electrical installation, etc.
- iii. Provision of video wall as per required size and design elements for special effect with related software and special lighting system.
- iv. Cost of communication and travel, boarding, lodging and out-of-pocket expenses.
- v. Installation and dismantling charges and Transportation charges
- vi. Internet usage, sending mails, phone calls, follow ups, visit to various tour agents or any other such Person in the performance of the Services.
- vii. Supervision charges for organizing B2B meeting, booking appointments and providing manpower / staff.
- viii. Provision of hosts depending on the size of the stall, educated hostess who are well-versed in local / English language.
- ix. Electrical Power Consumption charges
- x. Rigging – if required
- xi. Logistics charges including local packing, transportation and handling charges, etc.
- xii. Cost of Brochure, mementos, souvenirs, gifts, display items, food & beverages (Indian traditional food)

- xiii. Cost of any additional elements required for exhibition which will not be available in the local market and should be transported from India.
- xiv. Cost of carrying excess baggage of department material related to exhibition
- xv. The following cost of Artisans if required for the event
 - a) Visa & Travel Expenses and Boarding and Lodging
 - b) Equipment charges / courier charges /Accompanied luggage
- xvi. The following cost of upto 2 (two) key personnel or staff of the Selected Agency:
 - a) Visa / Travelling cost
 - b) Hotel Lodging / Local Transport & Food Expenses

6.5.4 DoT shall pay the Contract Price of raising of bills/ invoices by the Agency upon fulfillment of the following conditions:

- i. On completion of the respective milestone by the Agency as specified in clause 6.5 above and
- ii. Submission of proper bills/ invoices for all the respective expenses incurred by the Agency for the purpose of organising the Jharkhand Tourism Event.

6.6 **Penalty Provision**

6.6.1 In case of delay in execution of the assigned work by the Selected Agency, DoT may impose a penalty of 2% of the Contract Price per day or part thereof of delay (subject to maximum of 30% of the Contract Price). If the delay is beyond 1 week then DoT may annul the assignment and shall be free to get it done from other agencies at the risk and costs of the appointed agencies. DoT may debar and blacklist the Agencies for applying in its future empanelment also.

6.6.2 If any of the services performed by the Agencies fail to conform to the specifications of the assigned assignment or in the event of failure of the assignment due to indifferent (such as inadequate interaction with DoT), negligent (such as quality of deliverable not up to the mark), non-supportive attitude (such as non-engagement of adequate resources in the prescribed time frame), of the Agencies and DoT decides to terminate the Contract because of such failure, then a sum equal to 30 % of the Contract Price shall be recovered from the Agencies. This shall be without prejudice to other remedies available under law and the Contract with DoT.

6.7 **Termination**

6.7.1 Without prejudice to any other right or remedy it may have, either party may terminate the empanelment at any time by giving one month advance notice in writing to the other party.

6.7.2 DoT reserves the right to withdraw/ terminate empanelment in any of following circumstances:

- (a) Applicant becomes insolvent, bankrupt, resolution is passed for winding up of the Applicant's organization
- (b) Information provided to DoT is found to be incorrect;
- (c) Empanelment conditions are not met within the specified time period;
- (d) Misleading claims about the empanelment status are made;
- (e) if the Selected Agency is found to be engaged in corrupt, fraudulent, unfair trade practices, coercive or collusive. These terms are defined as follows:
 - i. "**Corrupt practice**" means the offering, giving, receiving or soliciting of anything of value to influence the action of DoT or any personnel in agreement executions.
 - ii. "**Fraudulent practice**" means a misrepresentation of facts, in order to influence a procurement process or the execution of a Contract, to DoT, and includes collusive practice among applicants designed to establish proposal prices at artificially high or non-competitive levels and to deprive DoT of the benefits of free and open competition.
 - iii. "**Unfair trade practices**" means supply of services different from what is ordered on, or change in the Scope of Work which was agreed to.
 - iv. "**Coercive practices**" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the execution of Contract.
 - v. "**Collusive practices**" means a scheme or arrangement between two or more applicants with or without the knowledge of the DoT, designed to establish prices at artificial, non-competitive levels;

6.8 Indemnification

- 6.8.1 The Selected Agency will indemnify DoT against any misuse of brand name, logo and promotional activities. For any misuse of brand name, logo and promotional activities, the Selected Agency themselves will be held responsible. DoT will take necessary legal actions for such cases.
- 6.8.2 DoT will not be responsible for any miscommunication or harm caused to any party because of any misrepresentation of its name and logo by the Selected Agency.

6.9 Applicable Laws and Jurisdiction

- 6.9.1 Applicable Law would mean the laws and any other instruments having the force of law in India as they may be issued and in force from time to time.
- 6.9.2 All legal disputes between the parties shall be subject to the jurisdiction of the Courts situated in Ranchi only.

SCHEDULE A: TERMS OF REFERENCE

The scope of services to be provided by the Agency as described below is general but is not exhaustive i.e. does not mention the entire incidental services required to be carried out. The services shall be provided all in accordance with true intent and meaning, regardless of whether the same may or may not be particularly described, provided that the same can be reasonably inferred there from. The scope of services shall also be governed by the provisions of the contract (the “**Contract**”) to be entered into between the Agency and DoT which sets forth the detailed terms and conditions for grant of the right to the Agency (the “**Right**”). There may be several incidental services & assignments, which are not mentioned herein but will be necessary to complete the work in all respects. The list given below is an indicative list and shall include any other activity in association to those mentioned below:

- i. Organize and implement all tourism and trade related events such as festivals, trade shows, road shows, sponsored events, tableau etc as directed by DoT from time to time.
- ii. Suggest to DoT and conceptualize other events/activities exhibitions/ trade-shows/festivals/ fairs etc to diversify the event portfolio that DoT would participate in a year.
- iii. Carry out all the activities required for successful implementation of all the international level events including pre- event activities, activities during the event and activities after the event, which shall include but not limited to the following activities:
 - a) Conceptualize, design, develop, execute, manage and operationalise a plan for the respective events along with timelines including erection and installation of Jharkhand Pavilion in coordination with the Media, Creative & Promotion Agency or any other agencies as directed/identified by the DoT.
 - b) Handle logistics such as ticketing, accommodation, visa, passes to the venue, transportation, venue for road shows as well as the cultural troop, if any etc as directed by DoT or any other activities required for successful implementation of the respective event.
 - c) To identify and get maximum sponsorships for the events organized by the DoT.
 - d) Identify and finalize list of participants for the international events in consultation with the DoT atleast 15 (fifteen) days in advance and maintain the database of top tour & travel related stakeholders at international level.
 - e) Book the Media professional to the exhibition stall in advance.
 - f) Co-ordinate on behalf of DoT with the concerned administrative authorities with regard to booking of stalls, stall units, badges, raw space, signing of agreement etc.
 - g) Organize FAM trips (Familiarization trips) as directed by the DoT from time to time.
 - h) In case of road shows, organize and be responsible for fixing the B2B. B2C meetings etc with the top tour & travel related stakeholders at international

level. Maintain the database of the same and follow up on regular basis the outcome of the above meetings.

- i) Organize photography, videography and interviews with Hon-ble Minister, Tourism and other senior officers with the domestic & international media, print, electronic and other social media.
- j) Publicizing international events with private tour operators.
- k) Maintain high level of professional ethics and will not act in any manner, which is detrimental to DoT's interest and maintain confidentiality on matters disclosed till proper instruction is issued for publication.
- l) Ensure that the staff and key personnel's is available to DoT as and when required by DoT and should be obliged to work closely with DoT's staff, act within its own authority and abide by directives issued by DoT. Manage the activities of its personnel and will hold itself responsible for any misdemeanor.
- m) Selected Agency should:
 - i. Be able to execute the work at short notices and even on holidays.
 - ii. Ensure that the display of any advertisement and promotional material including pictures, printed material, electric/electronic media, smart posters, holographic images, visual display or any other innovative media, etc shall not be objectionable or prohibited under the Applicable and relevant Laws.
 - iii. Be responsible for transportation of material outside India.
 - iv. Abide by the job safety measures prevalent in India and outside India and will free DoT from all demands or responsibilities arising from any accidents or loss. The Selected Agency will pay all indemnities arising from such incidents and will not hold DoT responsible or obligated.
 - v. Treat as confidential all data and information about DoT, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of DoT.
- n) DoT reserves the right to make necessary modification to the selected artwork, concept, etc. Artwork/creative once selected will be the property of DoT and it can be repeatedly used in different Jharkhand Tourism events.
- o) In case, DoT does not find the proposed conceptual plan of the Selected Agency up to its satisfaction, DoT reserves its right to get it done from any other agency/agencies for which the Selected Agency hereby gives its written consent and undertake not to raise any dispute in this context, at any point of time.
- p) DoT will not be liable to make any payment or amount on account of conceptualization/designing/artwork etc. for the concepts/designs prepared by the other agency but not selected. The Selected Agency should not have any objections to the said procedure and shall not dispute/claim any amount at any time in future.
- q) In case, when the time period is too short to get the design prepared from all the empanelled agencies or any other exigencies, the job may be entrusted to

any of the empanelled agencies or any other agency which DoT deems fit to meet the deadline.

- r) The Agency shall compile and submit a report on the entire Jharkhand Tourism event organized outside India including good quality photographs, list of participants, B2B meeting follow ups, feedback data from the participants, suggestions for improvement of the event, way forward and any other information as may be necessary for successfully organizing the Jharkhand Tourism Events outside India in future.